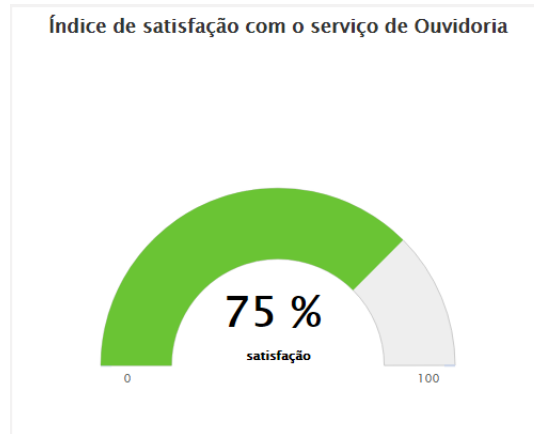


1 - Satisfação do cidadão com o serviço de Ouvidoria – 2018

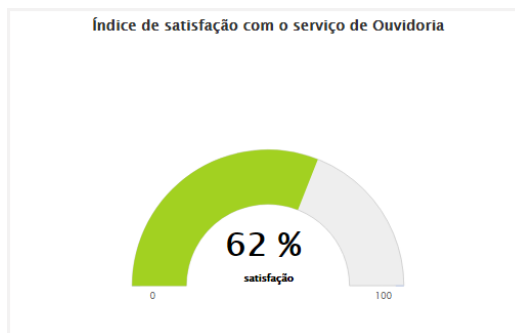
Avaliação do cidadão sobre o serviço de Ouvidoria

Geral em 2018

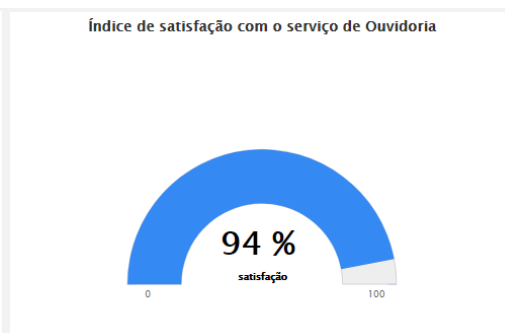


Por trimestre

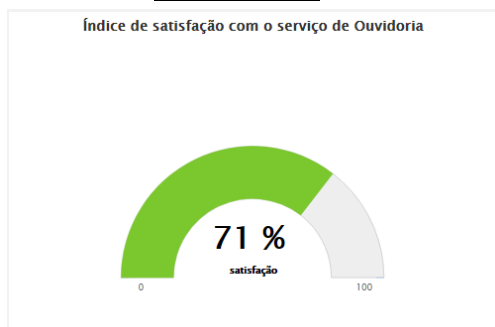
1º Trimestre



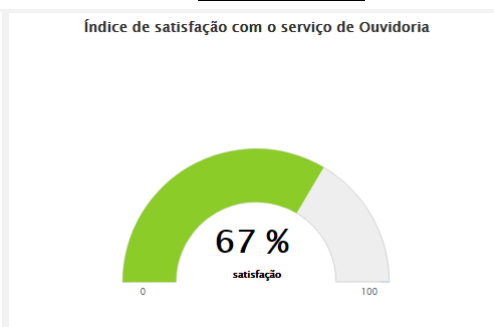
2º Trimestre



3º Trimestre

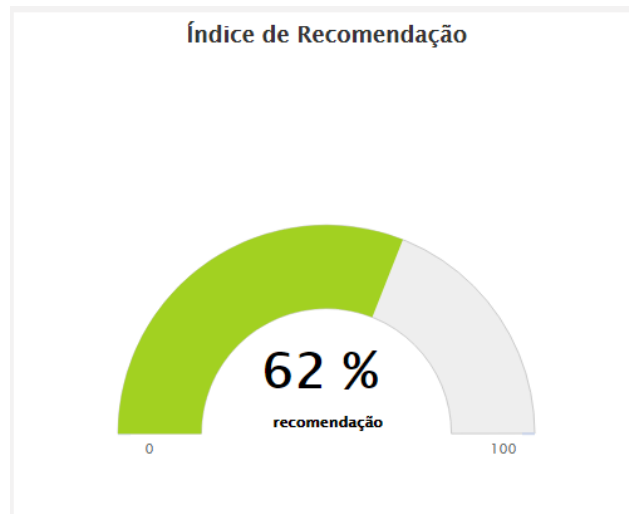


4º Trimestre



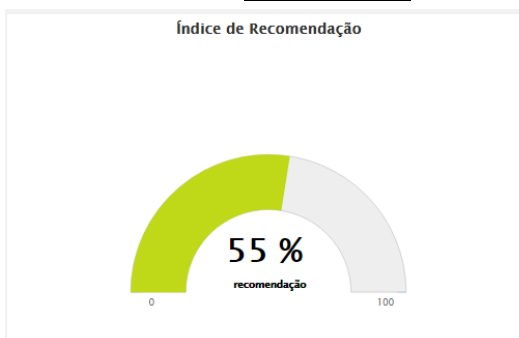
2 - Recomendação dos serviços de Ouvidoria – 2018

Geral em 2018

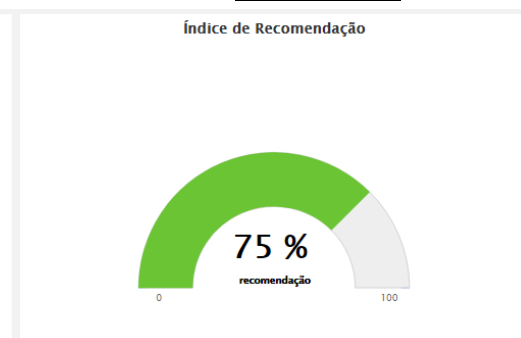


Por trimestre

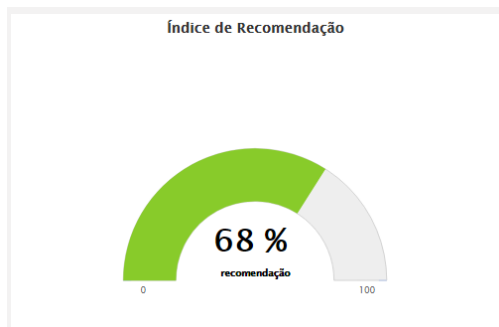
1º Trimestre



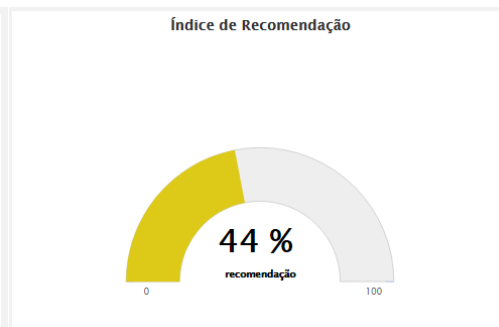
2º Trimestre



3º Trimestre

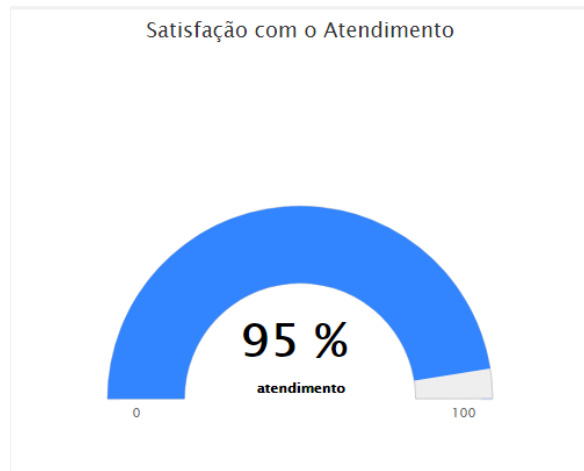


4º Trimestre



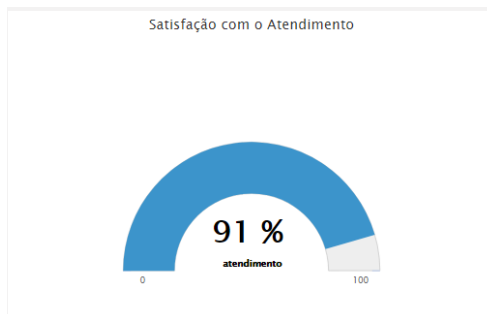
3 - Satisfação com o Atendimento - 2018

Geral em 2018

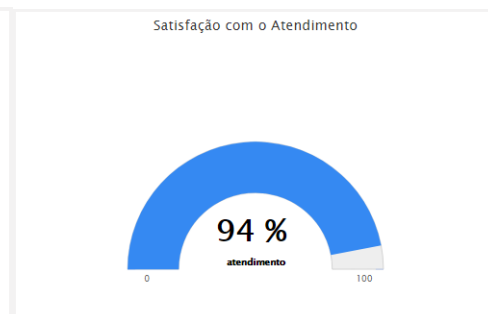


Por trimestre

1º Trimestre



2º Trimestre



3º Trimestre



4º Trimestre



4 - Satisfação com o Sistema - 2018

Geral em 2018



Por trimestre

1º Trimestre



2º Trimestre



3º Trimestre

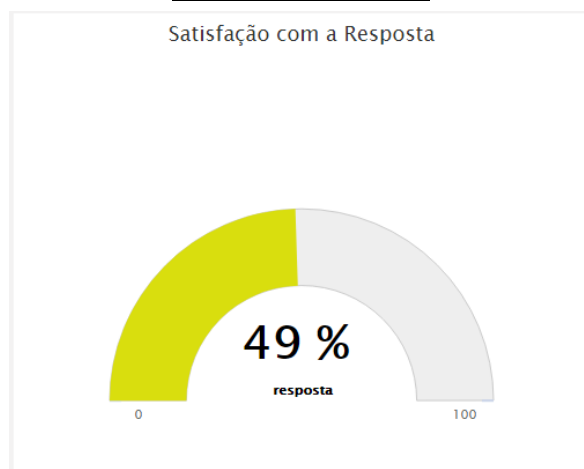


4º Trimestre



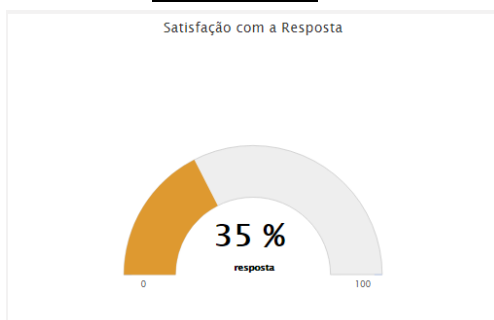
5 - Satisfação com a Resposta- 2018

Geral em 2018

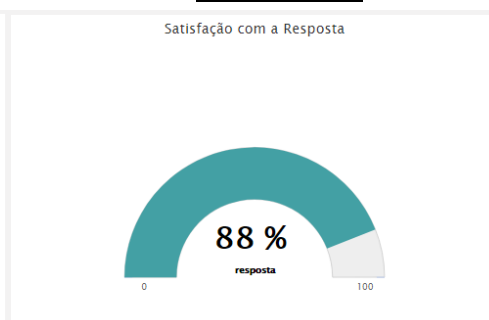


Por trimestre

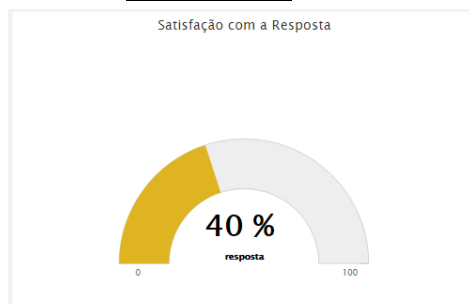
1º Trimestre



2º Trimestre



3º Trimestre



4º Trimestre

